### Key terms

<table>
<thead>
<tr>
<th>Sick</th>
<th>Emergency</th>
<th>Workers’ Compensation</th>
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<tbody>
<tr>
<td>illness</td>
<td>9-1-1</td>
<td>injury</td>
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<tr>
<td>to call in sick</td>
<td>accident</td>
<td>compensation</td>
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<td>benefits</td>
<td>forced labor</td>
<td>medical care</td>
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<td>sick leave</td>
<td>human trafficking hotline</td>
<td>temporary disability</td>
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<td>leave without pay</td>
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<td>permanent disability</td>
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<td>primary physician</td>
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<td></td>
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<td>emergency room</td>
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**Note:** Students will have a better idea what human trafficking is after the discussion questions. Teachers and students are encouraged at this point to do the role play with the new information. This activity can also serve as a follow up for a writing activity by asking students to rewrite the dialogues by using the new information provided. If teachers are dealing with a mixed level class, it is recommended that they group their students to include all levels so that students can help one another.
Example:

Receptionist: Good morning! FAST Printing Company; May I help you?
Worker: Maria, this is Gloria. I won’t be able to come to work today.
Receptionist: What’s the matter?
Worker: I have the flu.
Receptionist: I’m sorry to hear that. I hope you feel better soon.
Worker: Thank you. See you soon.
Receptionist: Okay. Good bye!

Instructions: Practice the following dialogues by using the example above

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<th>1</th>
<th>2</th>
<th>3</th>
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<tbody>
<tr>
<td>Setting: Pablo is calling his employer from his house because he is sick and can’t come to work.</td>
<td>Setting: Ana’s son has a stomach virus and she can’t send him to school and has no one to take care of him.</td>
<td>Setting: Jaime works in drywall and is not going to be able to report to work today because he hurt his ankle playing soccer last night.</td>
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Group Questions after Dialogue

1. Have you ever called in sick?
2. Who do you need to talk to when you call in sick at your place of employment?
3. Do you get sick leave at your place of employment? How many days a month?
4. Are you paid if you call in sick?
5. Can you call in sick to take care of someone else in your immediate family?
6. Should employers force their employees to work even if they are sick?
7. Have you heard of employers who force their employees to work when they are sick?
8. Why would employers force their employees to work?
9. What can you do if an employer forces you to work when you are sick?
Reporting an Emergency

Example:

Operator: 9-1-1, may I help you?
Caller: Two cars just had an accident and the drivers aren’t moving.
Operator: Where is the accident?
Caller: On the corner of Orange Avenue and Elm Street.
Operator: We are sending help right away.
Caller: Thank you.

Instructions: Practice the following dialogues by using the example above

<table>
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<td><strong>Setting:</strong> A fire in Mr. Smith’s house and he is on vacation for a whole week.</td>
<td><strong>Setting:</strong> People work very long hours at this farm; it seems that they never leave and this is the third time that this caller has heard gunshots within the last 3 weeks.</td>
<td><strong>Setting:</strong> A child, who seems to never play, cleans the front yard, takes out the trash and even cleans windows at a time when she should be at school. It seems that she never plays but is always working.</td>
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</table>
| **Emergency:** There is a fire close to my house 
**Location:** Three houses from my house on the corner of Blair Street and Lake Drive | **Emergency:** There are people working on a farm and it looks like they never leave that place. I just heard some gunshots. 
**Location:** Orange Grove at Freeman Farms. | **Emergency:** My neighbor has a child with her around 10 years old. She does not go to school and looks very sad and lonely all the time. 
**Location:** Next to my house at 1233 Woodland Street |

**Group Questions after dialogue**
1. Is 9-1-1 the best place to call for number 1?
2. Is 9-1-1 the best place to call for number 2?
3. Is 9-1-1 the best place to call for number 3?
4. Would you like to work in a place like the Orange Grove? Why or why not?
5. Does it sound like these people want to work in Orange Grove? Why or why not?
6. Have you ever heard of human trafficking?
7. Do you know that there are people who have slaves working for them?
8. Do you know that there are laws that prohibit forced labor?
9. What do you think happens to victims of trafficking?
10. What happens to the traffickers?
Worker: Carlos, I think that I broke my finger.
Co-Worker: What happened?
Worker: My finger got caught between the two boxes; please look for the boss.
Co-worker: I’ll be right back with him.
Supervisor: Eduardo, can you move your finger?
Worker: No, it hurts and it’s swollen now.
Supervisor: We need to complete the form to report it. Then you have to go to the doctor or hospital.
Worker: Okay.

Group Questions after dialogue
1. Did you ever get hurt at work?
2. What do you do if you get hurt at work?
3. What should employers do?
4. Will your employer pay your medical expenses?
5. Will they pay you if you have to take time off to recover?
6. Will they pay you if you have a permanent disability due to your work?